

Timing of this work

What will the hours of work be? Monday to Friday 07.30 -17.00

Weekend and night work as required. You will be informed.

Why could this not wait until the summer school holidays? The other phases of this Smart Corridor project will be carried out during school holidays.

Why are working during the sporting season? This is one of three corridors being developed in Northampton with Central Government funding available until 2019. This is the first corridor to be built and the works are being delivered as quickly as possible within the programme.

Why St James/ Weedon Road first? The area has been identified as needing the most urgent improvements for bus passengers. We are working with bus operators to realise these improvements.

What other sites are getting Smart Corridors? Kingsthorpe Road Corridor and Kettering Road, Northampton

Who is constructing this? Northamptonshire Highways

What is the timescale of the project? 30 week programme, weather dependant

Are you working weekends? There will be some weekend working

Are you working evenings? There will be some evening working

What will happen to the buses? Temporary bus stops will be in use at times and will be clearly signposted

Can I have a say in what is happening and how the Smart Corridor project will work and look? The Weedon Road Corridor design is now agreed but we would like people to experience it and let us know your thoughts to shape Kettering Road and Kingsthorpe Corridor.

Pedestrians

What new provision is being given for pedestrians? Improved 'Puffin' pedestrian crossings. These will be slightly realigned to make crossing more simple and safer. During the works there will be temporary pedestrian crossings.

Where will I cross during works? There will be temporary pedestrian crossings.

Cyclists

What new facilities are there for cyclists? Cycle CoNnect Bike Hire Hub.

www.cycleconnect.co.uk. New cycle counters with visual display element will be installed.

Working with other organisations

Are utilities coming in to do joined up working, whilst you are there? We are liaising with all utilities to make the best use of the traffic management and road space we require

What will the traffic management be like? We are addressing one junction at a time under lane closures. Access will be provided at all times but there will be some restrictions at times.

Will I be delayed? Temporary signals are never as good as permanent and there will be some delays, especially during peak times. Please allow extra time for your journeys.

Will there be parking restrictions during the works? Parking within the works area will be prohibited.

What parking will be included in the final scheme? There will be no changes.

Will I be able to hire bikes from there?

Are you bringing electric cars to the area? There will be a dual electric charging post installed at Althorp Road Cycle CoNnect Bike Hire Hub. www.cycleconnect.co.uk.

What will happen to the existing trees? The existing tree outside Natwest will be replaced by a tree that is more suitable for the area and will have a longer life expectancy. We will need to determine what tree based on the services in the ground and the space available to us.

Digital, self-serve information kiosks

What are the digital, self-serve information kiosks? We want these to be accessible to all and will be looking at an inclusive design to provide information for all users including multiple languages. Information will include live departures and bus information, other travel information such as journey planning and other user led content.

What are we doing for the visually impaired? Pedestrian crossings are being improved to provide more time for safer crossing and tactile paving will be in place. We are looking at placing all street furniture at the back of the footways and de-cluttering the area. The digital, self-serve information kiosks will provide information for visually impaired and other disabilities.

How do you deal with vandalism?

All totems are fitted with tough laminated glass that withstands impact to a good degree, anti vandalism sensors and an integral camera that will record the perpetrator. Locations for the totems have been chosen to minimise risk

Businesses

Will I be able to still get deliveries during the works? We will maintain access for you. Please contact us if you have specific requirements for deliveries as this will help our site team.

How can I find out more?

Are you holding an information event? Yes. We are holding two of these in November.

Thursday November 3rd. 09.30 – 18.30hrs at St James Community Centre
Saturday November 5th. 09.30 – 18.30hrs at Doddridge Centre

We are frequently asked how we will communicate with residents, businesses and road users. There is a plan in place to inform people, as widely as possible, and we are committed to letting you know what is happening and when, and to inform you of any changes to our plans.

- This factsheet is being distributed to residents and businesses in the area.
- Direct contact with local businesses is already in progress. Communicating programme and addressing their needs and concerns.
- Schools in the area have been provided with this fact sheet for students and parents.
- We are liaising with the Emergency services and emergency vehicle access will be maintained at all times.

- We are talking to Bus operators.
- We are working with them to use the local media to keep you informed.
- Electronic Visual Messaging Boards on main approaches in town are being programmed to inform people about the works.
- Advance works signs will be put in place.
- We use social media to update and direct users to information on the NCC website. Please follow us on Twitter @nnhighways.
- To register for electronic updates on Smart Corridors and progress reports need to send an email to rmiller@kierwsp.co.uk.
- Please use our Street Doctor service for all issues. This means they will be logged and dealt with appropriately. <http://www.northamptonshire.gov.uk/streetdoctor>

To ensure any enquiries are dealt with correctly and to report defects please use our online Street Doctor service. This process ensures issues are recorded and dealt with appropriately. Once reported you will be issued with a unique reference number and be able to follow the progress of your enquiry.

Website: www.northamptonshire.gov.uk/streetdoctor

Telephone: 0300 126 1000

For information and transport and highway updates follow us on Twitter @nnhighways



Northamptonshire Highways